



Aerona (Air & Sea) Customs Clearing Agents Ltd

Vernon House

St Mary's Gate

Shaw

Oldham, OL2 8AE

Tele: 0161 652 3443

Web: www.aeronacca.co.uk

Air Freight Import Clearance Specialist Frozen Fish Import Clearance Fees - 2026

Aerona specialises in the customs clearance of perishable food imports, including frozen fish, meat, poultry, fruits and vegetables, where customs clearance may need to be coordinated with IPAFFS, Port health, Border Control Posts, health certificates, catch certificates, CHEDS and other SPS (sanitary and Phytosanitary) requirements.

Service	Aerona - Charge
Fish Import Customs Clearance Fee	£ 80.00
DTI – Declaration Transaction Fee	£ 6.50
Additional commodity code	£ 6.50 each
Documentation, Communication & Postage	£13.50 per AWB
Deferment fee 3% of HMRC Duty / VAT	£50 Minimum
Standard SPS /Port Health Administration	£55-£75
IPAFFS Only	£55
Fish/IUU/Catch certificate administration	£35-£55+
Complex SPS /Port health work	£95/hour
Non- compliance management	£95/hour
Out-of -hours specialist work	£125/hour
HMRC CDS Cash Account	£35
Deferment Fee	£50 minimum or 3%
Agency / Disbursement (where appropriate)	£75 minimum or 5%

Additional Service Charge: Airline Handling Charges Per Airline

Dnata / Swissport/ ASC Airline - After Free Period Expires:

Airline rates may change without notice

Airport Airline Handling Fee
£0.43 per kilos (minimum £75.00)

Storage fee after 24 hours of arrival

£36.50 per 100 kgs or minimum £36.50 after 24 hours
£63.50 per 100 kgs or minimum £63.50 after 48 hours
£112.50 per 100kgs or minimum £112.00 after 72 hours and onwards

Swissport have introduced an Operation Adjustment Fee for each airway bill from 1st April 2026

Up to 500 Kilos	£28.50
501 – 1000 Kilos	£35.00
1001 – 5000 Kilos	£40.00
5001 Kilos and above	£60.00

WFS & British Airways Airline Handling Charges

WFS & BA are currently charging a temporary surcharge fee: £35.00

Airline rates may change without notice

Airport Airline Handling Fee
£0.45 per kilos (minimum £75.00)
WFS & BA Temporary Surcharge Fee: £35.00

Storage fee after 24 hours of arrival

£34.50 per 100 kgs or minimum £34.50 after 24 hours
£59.00 per 100 kgs or minimum £59.00 after 48 hours
£117.50 per 100kgs or minimum £117.50 after 72 hours and onwards

Menzies Aviation Airline Handling Charges

Airport Airline Handling Fee
£0.40 per kilos (minimum £72.00)

Storage fee after 24 hours of arrival

£36.00 per 100 kgs or minimum £36.00 after 24 hours
£63.00 per 100 kgs or minimum £63.00 after 48 hours
£93.00 per 100kgs or minimum £93.00 after 72 hours and onwards

Prime Flight Menzies Aviation Airline Handling Charges

Airline rates may change without notice

Airport Airline Handling Fee
£0.40 per kilos (minimum £72.00)

Storage fee after 24 hours of arrival

£36.00 per 100 kgs or minimum £36.00 after 24 hours
£63.00 per 100 kgs or minimum £63.00 after 48 hours
£93.00 per 100kgs or minimum £93.00 after 72 hours and onwards

Aerona IPAFFS Notification / Pre notification Fee

IPAFFS Fee per consignment	£55.00
Additional Multiple Catch Certificate	£35-£55 Depending on volume

This charge covers Aerona's preparation and submission of the IPAFFS notification and associated pre-arrival documentation. Any statutory port health, BCP, CHED, veterinary inspection, laboratory, sampling, examination, IUU, catch certificate or other official control charges are additional and will be charged at cost.

Where IPAFFS notification is required, the importer or their appointed agent must ensure that the required notification is submitted before the consignment arrives in Great Britain. Aerona can prepare and submit the IPAFFS notification on the importer's behalf for £55 per consignment.

Where pre-notification is required, IPAFFS notifications must be submitted within the applicable statutory notification period before arrival. Customers must provide Aerona with complete and accurate documentation sufficiently to allow the notification to be prepared and submitted on time.

IPAFFS / Port Health (8am-5pm weekday)
Additional rate for weekend, bank holidays and out-hours.

POAO Manchester Airport Current Charges include:

First health certificate / CHED-P Checks – at cost

- High risk: £217
- Medium risk: £146
- Low risk: £40

Each Additional Health Certificate / CHED-P (excluding fish)

- High risk: £109
- Medium risk: 74
- Low risk: £20

Fish/ Fish products, single veterinary document:

- High risk: £165
- Medium risk: £150
- Low Risk: £40

Each Additional Health Certificate (Fish/Fish products):

- High risk: £83
- Medium risk: £76
- Low risk: £20

Late notification: £104.88

IPAFFS / Port Health
POAO London Heathrow Airport Current Charges includes the following

First health certificate / CHED-P Checks

- High risk: £217
- Medium risk: £146
- Low risk: £40
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Fish/ Fish products, single veterinary document:

- High risk: £165
- Medium risk: £150
- Low Risk: £40

Additional fish health certificate:

- High risk: £83
- Medium risk: £76
- Low risk: £20

Our Agency Administration fee

This charge is incurred because Fish import shipments can involve considerable amounts of time and coordination between:

- HMRC
- Port Health
- Border Control Posts
- Airlines
- Cargo terminals
- Importers
- Hauliers
- Laboratories for sampling (when required)
- Veterinary authorities
- Other government agencies.

Aerona may therefore incur government agencies additional charge on behalf of the importer.

SPS and Port Health Agency Administration - £55-£75 Flat Fee

An Agency Administration charge of £55 - £75.00 Flat fee is applicable for all SPS (Sanitary Phytosanitary shipments) requiring port health BCP involvement. This covers Aeron's administration, document coordination, document checks, communication and liaison with Port Health, Border Control Post and other relevant authorities. Statutory government charges are charged at cost.

This charge does not replace the actual third-party charges costs which remain payable by the importer.

Additional and Complex SPS administration- £95 per hour (Minimum 1hr)

A charge of £95 per hour will be applicable where a shipment requires physical examination attendance, extensive correspondence, document amendments, non-compliance management, Rejected documentation, corrective actions, sampling instruction, veterinary examination, laboratory coordination, multiple authority interventions or other work outside the standard clearance process.

Where additional work is required, our specialist Fish import customs clearance team will assess the circumstances and explain any additional requirements or charges before proceeding wherever possible.

Our aim is to resolve customs clearance issues efficiently while providing the careful, professional service required when dealing with fish import fish.

Agency / Disbursement Fee

Where a payment is made on your behalf and third party government agencies had to be paid in order to facilitate the release of your shipment, Aeron will pass these charges to customers at cost, and reserves the right to charge an administrative fee of £75 or 5 % whichever is greater

Why Aeron?

- **Personal Service:** We offer a named team dealing with your shipment rather than an anonymous processing service.
- **We take ownership:** From instruction through to customs release, we manage the clearance and liaise with the relevant parties when required.
- **Clear communication:** We tell you what is happening, what we need from you and when additional charges or action may arise.
- **Experience when problem arise:** When a shipment is not straightforward, our experience helps identify the issue and work towards a solution.
- **Transparency pricing:** We distinguish between Aeron's professional fees and third-party cost such as airline handling, storage, examinations and government charges.

WHAT CUSTOMER SHOULD PROVIDE:

- Importers GB EORI
- Commercial Invoice
- Packing list
- Airway Bill
- Commodity information
- Country of origin
- Supplier details
- Customs value
- Incoterms
- Health Certificate, where applicable
- Catch Certificate, where applicable
- Phytosanitary Certificate
- IPAFF Registration and information
- Any applicable import licence or authorisation.

Before Arrival:

Aerona should receive the complete documentation sufficiently in advance to allow the relevant customs and SPS declaration to be prepared and submitted within the applicable notification periods.

Your responsibility as the importer of record

The importer remains responsible for ensuring that:

- The goods are legally permitted to enter Great Britain
- The importer has the required EORI registration
- The importer is appropriately registered for the relevant food and SPS requirements.
- Required certificates are obtained from the overseas supplier and exporters authority.
- Information supplied to Aerona is complete and accurate
- Required notifications are made within the applicable statutory timescales.

Aerona will use reasonable care when preparing customs and SPS declarations based on the information supplied by the importers.

Aerona cannot accept responsibility for costs arising from inaccurate, incomplete, late or misleading information supplied by the importer, supplier, carrier or another party.

Where additional work is required, our specialist Fish import customs clearance team will assess the circumstances and explain any additional requirements or charges before proceeding wherever possible.

Our aim is to resolve customs clearance issues efficiently while providing the careful, professional service required when dealing with fish import fish.

Note: Storage charges commence at 23.59 on the day following status 1 being set. When an import consignment is cleared and delivered in split lots upon request or received as manifested part shipments, storage charges are applied to each part consignment with any appropriate minimum applied. Status 1 date and not an amended date as a result of HAWBs being created after the original MAWB record. No amendment shall be made to storage charges where there are delays in collection and clearance caused by parties outside the control of the airline sheds. For shipments that require BI (Border Inspection) to the agents ERTS facility the status 1 date will always be the date used to calculate storage.

Airline storage charges are outside Aerona's control and can increase significantly once the free storage period expires. Customers are therefore strongly advised to ensure all customs, port health and documentary requirements are completed before their shipment arrives.

HMRC and where applicable, Border Force or other relevant authorities may review the documentation and require further information before release.

Out of Hours / Urgent Customs Clearance:

Saturday GBP100.00 will be applied.

Sunday: GBP 155.00 will be applied.

Bank Holiday GBP195.00 will be applied

Same day clearance after 16.30pm - GBP45.00

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