



Aerona (Air & Sea) Customs Clearing Agents Ltd

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Freight Import Clearance

Ornamental and Aquatic Specialist Live Fish Import Clearance Fees - 2026

Aerona specialises in the customs clearance coordinating with IPAFFS, Port health, and Border Control Posts. We ensure all necessary health certificates, of your Ornamental and aquatic fish CHEDS and other SPS requirements are properly managed. Our experienced team helps ensure a smooth and compliant import process.

Service	Aerona - Charge
Ornamental and Aquatic Import Customs Clearance Fee	£ 95.00
DTI – Declaration Transaction Fee	£ 6.50
Additional HS Codes each	£ 6.50
Deferment fee 3% of HMRC Duty / VAT	£50 Minimum
Live Fish Standard SPS /Port Health Compliance Fee	£95.00
IPAFFS Only	£55
Complex SPS /Port health work (where applicable)	£195.00
Non- compliance Aerona management Fee +APHA Fee	£95/hour
Out-of -hours specialist work	£125/hour
HMRC CDS Cash Account (where applicable)	£35
Deferment Fee	£50 minimum or 3%
Aerona Administrative / Disbursement Fee	£55 minimum - £75 or 5%

Additional Service Charge: Airline Handling Charges Per Airline

Dnata / Swissport/ ASC Airline - After Free Period Expires:

Airline rates may change without notice

Airport Airline Handling Fee
£0.43 per kilos (minimum £75.00)

Storage fee after 24 hours of arrival

£36.50 per 100 kgs or minimum £36.50 after 24 hours
£63.50 per 100 kgs or minimum £63.50 after 48 hours
£112.50 per 100kgs or minimum £112.00 after 72 hours and onwards

Swissport have introduced an Operation Adjustment Fee for each airway bill from 1st April 2026

Up to 500 Kilos	£28.50
501 – 1000 Kilos	£35.00
1001 – 5000 Kilos	£40.00
5001 Kilos and above	£60.00

WFS & British Airways Airline Handling Charges

WFS & BA are currently charging a temporary surcharge fee: £35.00

Airline rates may change without notice

Airport Airline Handling Fee
£0.45 per kilos (minimum £75.00)
WFS & BA Temporary Surcharge Fee: £35.00

Storage fee after 24 hours of arrival

£34.50 per 100 kgs or minimum £34.50 after 24 hours
£59.00 per 100 kgs or minimum £59.00 after 48 hours
£117.50 per 100kgs or minimum £117.50 after 72 hours and onwards

Menzies Aviation Airline Handling Charges

Airport Airline Handling Fee
£0.40 per kilos (minimum £72.00)

Storage fee after 24 hours of arrival

£36.00 per 100 kgs or minimum £36.00 after 24 hours
£63.00 per 100 kgs or minimum £63.00 after 48 hours
£93.00 per 100kgs or minimum £93.00 after 72 hours and onwards

Prime Flight Menzies Aviation Airline Handling Charges

Airline rates may change without notice

Airport Airline Handling Fee
£0.40 per kilos (minimum £72.00)

Storage fee after 24 hours of arrival

£36.00 per 100 kgs or minimum £36.00 after 24 hours
£63.00 per 100 kgs or minimum £63.00 after 48 hours
£93.00 per 100kgs or minimum £93.00 after 72 hours and onwards

Aerona IPAFFS Notification / Pre notification

IPAFFS Fee per consignment	£55.00
Additional Multiple Catch Certificate	£35-£55 Depending on volume

This charge covers Aerona's preparation and submission of the IPAFFS notification and associated pre-arrival documentation. Any statutory port health, BCP, CHED, veterinary inspection, laboratory, sampling, examination, IUU, catch certificate or other official control charges are additional and will be charged at cost.

Where IPAFFS notification is required, the importer or their appointed agent must ensure that the required notification is submitted before the consignment arrives in Great Britain. Aerona can prepare and submit the IPAFFS notification on the importer's behalf for £55 per consignment.

Where pre-notification is required, IPAFFS notifications must be submitted within the applicable statutory notification period before arrival. Customers must provide Aerona with complete and accurate documentation sufficiently to allow the notification to be prepared and submitted on time.

Fees for inspecting consignments of animals from Non-EU countries

- Live fish, and aquatic animal: £ 48.00
- Animal unaccompanied by a declaration: £63.00
- Animal not covered by any other category: £50.00

Fee for transshipment Checks

- You must pay £79 per CHED (Common Health Entry Documentation) for transshipment check per.

APHA Fees for Port health out of hours or weekend Checks

Services	Charge at cost
Out of hours checks	£261.00
Weekend and Public Holiday Check	£346.00
Vet Travelling time	£16/ Per Quarter Hour (Every 15mins)

Normal working hours Monday to Friday 8.30am-5pm

Additional APHA charge due to non-compliances or additional control measures

Services	Charge at cost
Additional core weekend hour check	£14.00
Additional out of hours check	£21.00
Additional weekend and public holiday checks	£28.00
Vet Travelling time	£16/ Per Quarter Hour (Every 15mins)

ARC Charges at cost to customers/ importers (where applicable)

Fish/ Fish Eggs Aquatic	£49 (ARC designated Airline)
Invertebrates/Invertebrates/Semen/ Bird eggs	£88 (ARC-Non -designated Airline)
Minimum charge per consignment	
Charge per Box	£2.74 –(ARC designated Airline) £4.98- (ARC Non-designated Airline)

where a consignment requires port health and there are charges applicable. Aerona will apply our standard Disbursement fee to your invoice.

Our Agency Administration /Disbursement fee

An administrative/ disbursement charge will apply to your invoice because importing live ornamental and aquatic fish can involve considerable amounts of time and coordination between:

- HMRC
- Port Health
- Border Control Posts
- Shipping line
- Cargo terminals
- Importers
- Hauliers
- Laboratories
- Veterinary authorities
- Other government agencies.

Aerona may therefore incur government agencies additional charge on behalf of the importer.

Aerona SPS and Port Health Agency Administration /Disbursement fee - £55-£75 Flat Fee

An Agency Administration charge of £55 - £75.00 Flat fee is applicable for all SPS (Sanitary Phytosanitary shipments) requiring port health BCP involvement subject to the amount time taken to resolve the any issues the above government department in getting the release of your shipment. This covers Aerona's administration, document coordination, document checks, communication and liaison with Port Health, Border Control Post and other relevant authorities. Statutory government charges are charged at cost.

This charge does not replace the actual third-party charges costs which remain payable by the importer.

Additional and Complex SPS administration- £95 per hour (Minimum 1hr)

A charge of £95 per hour will be applicable where a shipment requires physical examination attendance, extensive correspondence, document amendments, non-compliance management, Rejected documentation, corrective actions, sampling instruction, veterinary examination, laboratory coordination, multiple authority interventions or other work outside the standard clearance process.

*** Some ornamental and aquatic live fish customs clearance cases can be more complex and may require additional work, communication and confirmation to resolve the matter and obtain customs clearance.

This may include situations involving:

- Missing or incomplete documentation.
- Incorrect or inconsistent documentation
- Customs queries or request for further information
- Multiple amendments to customs declaration.
- Additional correspondence with customs or other relevant authorities
- Unexpected issues at the airport or point of arrival
- Extensive liaison with government and other port authorities, airlines or other parties

Where additional work is required, our specialist fish import customs clearance team will assess the circumstances and explain any additional requirements or charges before proceeding wherever possible.

Our aim is to resolve customs clearance issues efficiently while providing the careful, professional and sensitive service required when dealing with your fish import.

HMRC and where applicable, Border Force or other relevant authorities may review the documentation and require further information before release.

Why Aeron?

- **Personal Service:** We offer a named team dealing with your shipment rather than an anonymous processing service.
- **We take ownership:** From instruction through to customs release, we manage the clearance and liaise with the relevant parties when required.
- **Clear communication:** We tell you what is happening, what we need from you and when additional charges or action may arise.
- **Experience when problem arise:** When a shipment is not straightforward, our experience helps identify the issue and work towards a solution.
- **Transparency pricing:** We distinguish between Aeron's professional fees and third-party cost such as airline handling, storage, examinations and government charges.

What documents should customer provide:

- Importers GB EORI
- Commercial Invoice
- Packing list
- Freight Price
- Commodity information
- Country of origin
- Supplier details
- Customs value
- Incoterms
- Health Certificate, where applicable
- Catch Certificate
- Cites (where applicable)
- IPAFF Registration and information
- Any applicable import licence or authorisation.

Before Arrival:

Aerona should receive the complete documentation sufficiently in advance to allow the relevant customs and SPS declaration to be prepared and submitted within the applicable notification periods.

Your responsibility as the importer of record

The importer remains responsible for ensuring that:

- The ornamental and aquatic fish are legally permitted to enter Great Britain
- The importer has the required EORI registration
- The importer is appropriately registered for the relevant animal and SPS requirements.
- Required certificates are obtained from the overseas supplier and exporters authority.
- Information supplied to Aerona is complete and accurate
- Required notifications are made within the applicable statutory timescales.

Aerona will use reasonable care when preparing customs and SPS declarations based on the information supplied by the importers.

Aerona cannot accept responsibility for costs arising from inaccurate, incomplete, late or misleading information supplied by the importer, supplier, carrier or another party.

Aerona administration / Disbursement fees cover the following activities:

Checking the shipper's documentation	Arranging payments
Using Aeron's funds	Liaising with the shipping line
Obtaining releases	Dealing with documentations
Resolving Discrepancies	Chasing the port handler and authority
Co-ordinating with the haulier	Monitoring your consignment
Dealing with amendments or unexpected changes	Taking responsibility for getting your cargo released.
Liaising with port authority (when required)	Liaising with port heath
Liaising with Customs Targeting Team	Liaising with government department e.g. Trading Standard etc
General Warehousing	Other parties
Payment of port storage/ detention	Payment to Port Authority
Dealing with landing Charges	Inspection charges

Out of Hours / Urgent Customs Clearance

Clearance requirement	Additional Service Charge
Same-day clearance after 4.30pm	£45.00
Saturday clearance	£100.00
Sunday clearance	£175.00
Bank Holiday clearance	£195.00

Important information

- These charges are in addition to the standard clearance fee.
- The charges relate to Aeron's customs clearance service and do not include third-party charges.
- Clearance remains subject to receiving complete and accurate documentation.
- Where customs or port authorities are unavailable, clearance may not be possible until the next available working period.
- Any additional specialist work will be quoted separately where necessary.

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